



# Best Western Hotel Viterbo

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to Nicoletta Gentili.

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## CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a car park.

The hotel's car park is private, is located outside and is uncovered.

The hotel's car park is surfaced with stone pathing slabs.

Number of reserved parking spots for persons with disabilities, identified with signs	n° 2
Distance from main entrance	m 50

To avoid the difference in level between the path and the main entrance door, the secondary entrance can be used.

The surface is in stone pathing slabs.

## MAIN ENTRANCE AND RECEPTION



When entering there is a doorbell to request assistance.

The access door is a revolving door that opens inwards and has no handle.

Inside there is a carpet runner/door mat and there is tile flooring.

In the lobby, there are seats, namely armchairs, sofas and chairs.

The portering service is not available.

## LIFTS



Our hotel has 2 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 110x140
Height of call button	cm 140
Sliding doors	yes
Type of door opening	on one side
Width of clear opening	cm 90
Audible indication of floors	no
Call button with braille or raised characters	no
Button panel with braille or raised characters	yes
Button panel with large characters	yes



## INTERNAL ROUTES

The corridors have tile floor and along the paths there are no doors or passages narrower than 90 cm.

There are no protruding wall decor.

### Stairs

Our hotel is a 6-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

### Lighting

Lighting location	wall lighting
Light control system	automatic sensor



## TOILET FACILITIES

The toilet facilities are located on the ground floor.

There is a bathroom access room.

Size of bathroom access room	cm 156x156
Type of flooring in the bathroom access room	tile
Door style	hinged door
Type of lighting	automatic sensor

### Bathroom features

Size of bathroom	cm 99x160
Type of flooring	tile
Door style	hinged door
Type of lighting	automatic sensor
Alarm bell/pull cord	no
Pedestal sink	no
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	no
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	no
Baby changing table or station	no

## ACCESSIBLE ROOM



There are 3 accessible rooms for people with motor disabilities.

All rooms are equipped with a private ensuite.

Room service is available upon request and without surcharge.

Type of flooring	tile
Door style	hinged door
Lock style	keycard
Type of handle	knob handle
Space around bed	center
Window style	manual
Control mechanism of blackout blinds or shutters	manual
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

### Accessible bathroom features

Size of bathroom	cm 215x228
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever handle
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

## CATERING

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### Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	tile
Main door style	not present
Shape of tables	square
Position of table legs	lateral
Type of seats	chairs
Table service	yes
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Restaurant

In the hotel there is a restaurant that is located on the ground floor.

Difference in level/obstacles	no
Type of flooring	tile
Main door style	not present
Shape of tables	square
Position of table legs	lateral
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

### Bar

In the hotel there is no accessible bar.